

# COVID-19 Lockdown Fact Sheet

(Quest Early Learning PTY LTD)

## Information for OSHC Services

The Western Australia Government has confirmed that Schools and Child Care Services (including OSHC services) should continue to provide education and care for children through the 4-day lockdown.

The government has expressed that we are required to actively participate in Social Distancing. Along with this, we will be ensuring that we are practising effective hygiene by washing our hands after close contact with each other and using the hand sanitiser (available on the parent communication table) throughout the day. We have also implemented effective cleaning practices which will continue to be carried out during each session of care throughout the lockdown period, including:

- Effectively wiping down surfaces regularly with disinfectant
- Wiping door handles with disinfectant on both sides of our doors
- Wiping down the Ipad / laptop computer screen where parents sign in / out or offering to sign children out on the parent's behalf
- Ensuring our Educators are wearing a face mask at all times

## Some FAQ's

**1. If my child's school closes, will the service close?**

Yes, if the Western Australian government instructs primary schools to close, the OSHC service will also close. This will occur even if long day care services and other education and care services are advised to remain open.

**2. Will the service close if the school remains open?**

No, the OSHC service will continue to operate as usual. We recognise that numerous families may choose not to send their children to school during the lockdown, however, the before and after school care service will continue to run while schools are offering education onsite.

**3. Will I be charged for my child's booking schedule if the service stays open and my child does not attend?**

Yes, children who do not attend the service during the lockdown period will be marked as absent and retain their permanent place as per their current booking schedule. Normal fees apply on days when your child/ren are absent from the service. your child will be marked as absent and normal fees will apply.

## Additional Information

The Department of Education, Skills and Employment (the department responsible for the administration of the child care subsidy) have also confirmed in communication with Approved Providers that child care services are to remain open.

We will continue to update families as further information becomes available from the State government / Department of education, Skills and Employment / our state Department of Health.

Stay safe everyone, and let's continue to effectively wash our hands and consciously practice social distancing!